

Privacy Statement Villa in Spain

Introduction

Villa in Spain is committed to protecting the privacy of its customers and visitors to its websites, and views the protection of personal data as being of fundamental importance to the operation of its business. Personal information about customers and website visitors is held securely and is treated with the utmost care. Villa in Spain complies with the requirements of the Personal Data Protection Act and other privacy legislation.

The party responsible for data processing is Villa in Spain, Vlijmen, The Netherlands. In accordance with the requirements of the Personal Data Protection Act, the supervisory authority - the Dutch Data Protection Authority in the Hague – should be notified of all processing of personal data.

Processing personal data

Data is captured by Villa in Spain in the course of providing our services. Your personal details are stored when you book a villa, subscribed to a newsletter, register an interest in one of our services, or contact Villa in Spain for some other reason. The personal information we hold includes information such as contact details, information about payments, invoices, ordered products, villa details, family/party details and/or where you have registered an interest in a product or service.

Villa in Spain uses this information to fulfill and process agreements with you, to provide other services, for its internal business processes, and to inform customers of (new) products and services provided by Villa in Spain, by carefully selected third parties. Your details may also be passed to carefully selected third parties in order to provide you with information about offers or other relevant information. If you do not wish to receive this information, you can unsubscribe at any time.

Your e-mail address

If you have specified your e-mail address (e.g. to subscribe to a newsletter), this may be used to inform you as a customer of other relevant products and services provided by Villa in Spain that may be of interest to you. If you do not wish to receive this information, you can unsubscribe at any time.

You may also have given your consent for relevant information about products, offers and campaigns from and by Villa in Spain or other companies to be sent to your e-mail address from time to time. These companies are carefully selected by Villa in Spain.

Unsubscribing

Villa in Spain takes your preferences into account as much as possible in the provision of services and information. Villa in Spain often allows you to specify these yourself. If you no longer want to receive information about (new) products and services (by post, e-mail, etc.), you can unsubscribe by sending an e-mail to info@villa-in-spain.com.

Viewing and correcting your personal information

You are entitled to view the personal information Villa in Spain holds on you at any time. If any information is incorrect, you can ask for it to be changed. To view or correct your personal details, please contact us at info@villa-in-spain.com, with details of your request. Please contact us at the above address for any queries you may have about how Villa in Spain handles your personal information.

Browsing history and IP address

General information on visits to Villa in Spain websites is captured and stored without visitors being identified. The purpose of this is to improve the quality of the website and users' browsing experience. This information can also be used to put targeted information on the site. This allows Villa in Spain to tailor its services to you. Villa in Spain also uses your computer's IP address for this purpose. The IP address is a number that is automatically assigned to your computer when you browse the internet. This information can also be used to see how the website is being used and for analysis and reporting purposes. In principle, IP addresses are not linked to information that would identify you, unless you have given your explicit permission for this.

Use of cookies by Villa in Spain

A cookie is a small amount of data (a small file) sent to your computer by a website. The website tells the web browser you are using (e.g. Internet Explorer) to store these cookies on your computer. There are two types of cookies. Session cookies are deleted from your computer when you close your web browser. Persistent cookies remain stored on your computer even after your web browser is closed.

Villa in Spain may use cookies to make navigating the website easier, to analyze the use of the website and so improve the quality of the website. Session cookies may also be used in this process. Villa in Spain could use cookies to collect information about its customers for the purposes of targeted communication, including the provision of service information about our products and targeted marketing of products and services provided by Villa in Spain and in some cases, third parties carefully selected by us. In the future your user name may also be stored in a cookie if you are logged on to a Villa in Spain website. On Villa in Spain websites, your e-mail address will be the user name. Villa in Spain websites that contain advertisements also use cookies. These keep track of what advertisements you have already seen. These cookies may be produced by the company responsible for the advertisement, not by Villa in Spain.

Refusing cookies

You can refuse cookies by adjusting your browser settings (e.g. Internet Explorer or Mozilla Firefox) to disable all or certain cookies (see your web browser manual or help function). If you disable cookies, some services may not be available to you in the future.

Villa in Spain and other websites

Villa in Spain websites contain some links to other websites. Villa in Spain cannot accept any liability for the handling of your information by these parties. For further information, please read the privacy statement (if available) of the website you are visiting.

Amendments

Villa in Spain reserves the right to make amendments to this privacy statement. Please check this privacy statement regularly for the latest version of Villa in Spain's privacy policy.

This document was last updated on July 1 2011